

*Each individual is responsible for their own security including that of their home and/or business. These tips will not guarantee that you will not become a victim of crime. These tips may help to reduce your risk of being a victim. Criminals who want your money or valuables generally want to take anything of value with minimal risk of being apprehended...criminals of this type pick the easiest targets. However, there are those violent criminals that will not stop until they have what they want. Think...your safety is always paramount!*

### **AT HOME!**

- Always keep your doors and windows locked and secured.
- When leaving or arriving, be aware of your surroundings. Look for suspicious things or people.
- Light up the exterior at night. Make sure that exterior lights are mounted out of reach, so that burglars can't easily unscrew bulbs.
- Have curtains or blinds installed in all windows and keep them drawn.
- Install a door viewer or door scope on your front door. Always look before you answer or open the front door.
- Consider installing an alarm system.
- If you arrive home and you believe someone may be in your home, do not go inside. Go to a neighbor's home and call police.
- When arriving home and entering your garage with your vehicle, watch your mirrors before you exit your vehicle. Someone could be hidden and try to gain access to your garage before you close it.
- Install one (1) inch case hardened steel deadbolt locks on all exterior doors.
- Keep your garage door closed and locked.
- Do not leave garage door openers in your vehicles that remain parked outside.
- Install a garage door opener that allows you to lock it when you are home.
- Never leave a detailed message on your voicemail. It is better to utilize a pre-recorded auto message. Never leave information about vacation or when you will be back.
- If you are going to be away for an extended period, contact the Windcrest Police Department. We can provide house checks while you are away from home.
- Contact the Windcrest Police to schedule a free home security survey.
- Trim trees and shrubs near doors and windows so burglars can't hide in the shadows.
- Require identification from all repair persons or public service individuals without opening the door.
- Place additional locks on your windows.
- Do not disclose personal information on social media websites, (address, vacation plans, where you are currently at, etc.).
- Have a plan! If plan "A" doesn't work...there are 25 more letters in the alphabet. Be creative...think outside the box. Stay a step ahead of the criminals!
- Don't place personal information at your home or vehicles. Keep your personal life...private!

### **AT WORK!**

- Never leave your keys or valuables lying on your desk.
- If you notice anything suspicious such as persons or vehicles, notify your supervisor immediately.
- If you work late, move your vehicle closer to the main entrance before dark.
- Always try to leave the building with co-workers and have your vehicle keys in your hand and ready to use.
- Report all potentially violent encounters and/or threats from co-workers to your supervisor.
- Know your exits and have a plan of escape should you encounter an active shooter, fire or other emergency requiring a quick exit.
- If using an elevator, stand near the control panel. If someone gets on the elevator that makes you uncomfortable, get off the elevator.
- If you are attacked on an elevator, push as many floor buttons as possible.
- Park in well-lit or heavily-trafficked areas.



## From the Chief

The Windcrest Police Department serves and protects the City of Windcrest, 24 hours a day, 7 days a week and 365 days a year!

I am very proud to lead the Windcrest Police Department and its officers in providing unsurpassed customer service in assuring a safe and secure environment for the citizens, visitors and businesses of Windcrest, Texas. As Police Officers, it is our responsibility to preserve the peace, protect life and property, and enforce federal, state and local laws.



The Windcrest Police Department is staffed with an exceptional group of highly trained and professional police officers and support staff. The Windcrest Police Department is committed to providing exceptional police protection and professional response to the citizens and businesses of Windcrest and I will not accept less!

This pamphlet is designed to provide information to our citizens and our businesses about how to lower their risks of becoming a victim of crime. We are here to protect and serve the Windcrest Community. I promise to each of you that we WILL strive daily to exceed all expectations.

Sincerely,

*A. O. "Al" Ballew*

Chief of Police

## Helpful Contacts

Windcrest Police Dispatch  
(Non-Emergency).....210-655-2666

City of Windcrest Administration.....210-655-0022

City of Windcrest Animal Control.....210-655-2666

Crime Stoppers.....210-224-STOP

Battered Women's Shelter Hotline...210-733-8810

Rape Crisis Center 24 hr Hotline.....210-349-7273

Adult & Child Protective Services....800-252-5400

Poison Control.....800-222-1222

**EMERGENCY.....911**

**Serving & Protecting the City of Lights**

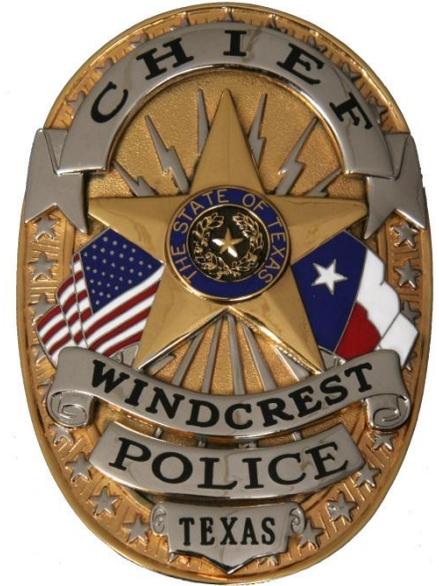


**Windcrest Police and the Community  
"Partners in Crime Prevention"**

**Windcrest Police Department  
8601 Midcrown Dr.  
Windcrest, Texas 78239**

**210-655-2666**

# Windcrest Police Department



## Home and Work Crime Prevention Tips